**CUSTOMER BILLING UPDATE 2024**

Dear Water District Customer,

You may have noticed an increase in your water and sewer bill in January. Below is a short explanation:

While all water rates have remained the same as they were in 2023, included on your January water bill is a State of Missouri Water Primacy Fee ($5.28 for most customers). This State fee is charged annually and will not appear on your bill again until January 2025. The State of Missouri requires us to collect this fee from all customers and then forward the fee payments directly to the State of Missouri, Department of Natural Resources.

While all sewer rates have remained the same as they were in 2023, included on your January sewer bill is a State of Missouri Sewer Fee ($0.80 for most customers). This State fee is charged annually and will not appear on your bill again until January 2025. Like the Water Primacy Fee, this sewer fee is charged and collected from each customer and forwarded directly to the State of Missouri, Department of Natural Resources.

Thank you for your understanding.