**CUSTOMER BILLING UPDATE 2025**

Dear Water District Customer,

You may have noticed an increase in your water and sewer bill in January. Below is a short explanation:

While all water rates have remained the same from 2017 through 2024, the rates have increased by 5% across the board for 2025. The water availability charge has increased from $16.67 to $17.50 per month, and the commodity rate has increased from $6.05/1000 gallons to $6.35/1000 gallons. Also included on your January water bill is a State of Missouri Water Primacy Fee ($5.28 for most customers). This State fee is charged annually and will not appear on your bill again until January 2026. The State of Missouri requires us to collect this fee from all customers and then forward the fee payments directly to the State of Missouri, Department of Natural Resources.

While all sewer rates have remained the same from 2019 through 2024, the rates have increased by 5% across the board for 2025. The sewer availability charge has increased from $52.00 to $54.60 per month (which includes the first 1000 gallons of usage), and the usage charge has increased from $4.91/1000 gallons to $5.16/1000 gallons for water used over and above the first 1000 gallons. Also included on your January sewer bill is a State of Missouri Sewer Fee ($0.80 for most customers). This State fee is charged annually and will not appear on your bill again until January 2026. Like the Water Primacy Fee, this sewer fee is charged and collected from each customer and forwarded directly to the State of Missouri, Department of Natural Resources.

Thank you for your understanding.