

CUSTOMER BILLING UPDATE 2014

Dear Water District Customer,

You may have noticed an increase in your water/sewer bill in January. Below is a short explanation:

The water service availability charge increased from \$13.86 to \$13.93 per month. The commodity rate per thousand gallons of water increased from \$4.91 to \$4.93. These fees will increase each month for the next 23 months at the rate of ½% per month to help offset inflationary cost increases associated with the expenses of operating the water system and to help pay for new pumps and water lines to better supply adequate water flows and pressures.

Included on your January water bill is a State of Missouri Water Primacy Fee (usually \$2.76 for most customers). This State fee is charged annually and will not appear on your bill again until January 2015. The State of Missouri requires us to collect this fee from all customers and then forward the fee payments directly to the State of Missouri, Department of Natural Resources.

The sewer charges and rates did not increase throughout 2012 and 2013. In January 2014, the service availability charge increased from \$37.82 to \$38.01 per month, which includes 1,000 gallons of usage per month. The charge for additional usage also increased from \$4.03 to \$4.05 per thousand gallons. These fees will continue to increase each month at a rate of ½% per month for the next 23 months to help offset inflationary cost increases associated with the expenses of operating the sewer system.

And finally, included on your sewer bill is a State of Missouri Sewer Fee (usually \$0.70 for most customers). This State fee is charged annually and will not appear on your bill again until January 2015. Like the Water Primacy Fee, this sewer fee is charged and collected from each customer and forwarded directly to the State of Missouri, Department of Natural Resources.

Thank you for your understanding.