

CUSTOMER BILLING UPDATE 2018

Dear Water District Customer,

You may have noticed an increase in your water and sewer bill in January. Below is a short explanation:

While all water rates have remained the same as they were in 2017, included on your January water bill is a State of Missouri Water Primacy Fee (usually \$2.76 for most customers). This State fee is charged annually and will not appear on your bill again until January 2019. The State of Missouri requires us to collect this fee from all customers and then forward the fee payments directly to the State of Missouri, Department of Natural Resources.

The sewer service availability charge increased from \$46.54 to \$48.54 per month, which includes 1,000 gallons of usage per month. The charge for additional usage did not increase and will remain at \$4.91 per thousand gallons. This increase is necessary to help offset inflationary cost increases associated with the expenses of operating the sewer system.

And finally, included on your January sewer bill is a State of Missouri Sewer Fee (usually \$0.80 for most customers). This State fee is charged annually and will not appear on your bill again until January 2019. Like the Water Primacy Fee, this sewer fee is charged and collected from each customer and forwarded directly to the State of Missouri, Department of Natural Resources.

Thank you for your understanding.